



MASAVEU CORPORATION GROUP

(Corporación Masaveu, S.A. and Subsidiary companies)

Quality Policy

1. Purpose

This policy is part of the Corporate Policies of the Masaveu Corporation Group and, therefore, its objective is to establish the principles, objectives and values that should guide behaviour within the Masaveu Corporation Group.

The specific purpose of the "*Quality Policy*" is to transmit to all directors, managers and employees of the companies belonging to the Group, its firm commitment to work to become an example of quality and competitiveness in the markets where it is present, satisfying the needs of its customers in a climate of trust, and contributing to the development and fulfillment of its human team.

2. Scope of application

This policy shall be applicable to all senior managers, executives, workers and, in general, to all persons providing services in the Masaveu Corporation Group, regardless of the legal status of their employment or service relationship, the position they hold in the organisational structure or the geographical location in which they carry out their work.

Therefore, it shall affect all the companies in the Masaveu Corporation Group, regardless of the country in which they operate.

For the purposes of this policy, the Masaveu Corporation Group shall be understood to be the Group comprising Corporación Masaveu, S.A. (hereinafter, "the Company") and all subsidiaries and investee companies that are in the situation provided for in article 42 of the Code of Commerce.

In the rest of the companies in which Masaveu Corporation has direct or indirect participation without control, Masaveu Corporation will promote, through its participation in their governing bodies, the adoption of quality policies.

3. Principles for action

The principles governing the "Quality Policy" are as follows:

Customer orientation

To meet the expectations of all our customers, taking an interest in their opinions, their needs and level of satisfaction.

Product and service orientation

Our work is focused on offering the customer a product according to their specifications, with a fast and satisfactory service in terms of quality. Therefore, we are firmly focused on satisfying your quality expectations and offering you a product that meets your needs

We also work to offer services that fully meet the needs and expectations of our clients, providing reliability in our services.

Focus on innovation:

Our commitment to innovation directs our efforts to take advantage of the new technologies at our disposal, to anticipate the demands of our customers.

Orientation towards responsibility and people development:

The involvement of all the Group's professionals is essential to achieve the quality objectives described above. To this end, the group encourages teamwork, internal communication and continuous training.

4. Approval and review of this policy

This policy was initially approved by the board of Directors on 13 February 2020 and last amended on 18 June 2024.